

ITEMS NOT ACCEPTED IN CURBSIDE COLLECTION

**Ashes • Batteries • Concrete/Bricks
Construction Debris • Dead Animals
Dirt • Helium/propane/gas tanks
Motor oil/filters and other vehicle related parts
Liquid Paint (ok if dried out) • Scrap Metal
Shingles • Tires
Any other hazardous material/waste**

SPECIAL SERVICES

Backdoor Garbage/Solid Waste Collection Services is an optional service that may be chosen by physically disabled residential subscribers. Backdoor service shall be provided for medically certified handicapped individuals provided no other able-bodied person resides in the household and provided that the backdoor service has been determined to be a medical necessity by a licensed physician and approved by the City of Elba, AL.

MISSED COLLECTIONS

Despite our best efforts, we occasionally miss scheduled garbage/solid waste collections. **For missed garbage/solid waste collections only, call the MDI office at 334 983-1506.** If missed garbage/solid waste collection was due to MDI error, MDI will come back within 24 hours to collect missed debris.

MDI is not responsible for missed collections if resident failed to put roll-carts at curbside by 6AM on collection day or if roll-cart is blocked by customer owned property.

OBSERVED HOLIDAYS

MDI observes the following Holiday's

Collections will not occur on these days:

- Thanksgiving Day
- New Year's Day
- Christmas Day
- Fourth of July

CUSTOMER SERVICE

The City of Elba will provide MDI with a list of active customers; however, it is the customer's responsibility to contact the city and register for the new City of Elba/MDI service before the 5/1 start date. **If you are already an active City of Elba customer you do not need to re-register.**

Residents will be responsible for coordinating new service, complaints, payments, cancellation of service and any other issues through the City of Elba Utility Dept. All customer service issues must go through the City of Elba and then information will be passed along to MDI.

The City of Elba phone number is: (334) 897-2333

**Physical address for this office is:
200 Buford Street, Elba, AL 36323**

This information can also be found on www.elbaal.gov.

ROLL-OFF DUMPSTER RENTALS



FOR ANY PROJECT

MDI (ROLL-OFF DUMPSTERS)

MDI is also in the Roll-Off dumpster business.

If you need Roll-Off dumpster service for construction debris, general property clean-up, land clearing debris removal, etc., please call MDI at **(334) 983-1506** for pricing and details.

This is a separate service from the Curbside Pick-up for the City of Elba, AL.



Dear City of Elba Resident:

The City of Elba has awarded Mark Dunning Industries, Inc. (MDI) as your new Curbside Garbage Collection Service Provider starting 05/01/2025. Our goal is to enhance collection services. Our staff is committed to servicing the residents of Elba, AL with Curbside Garbage/Solid Waste Collection Services to the very best of our ability and we also need your help in making this transition and contract a success.

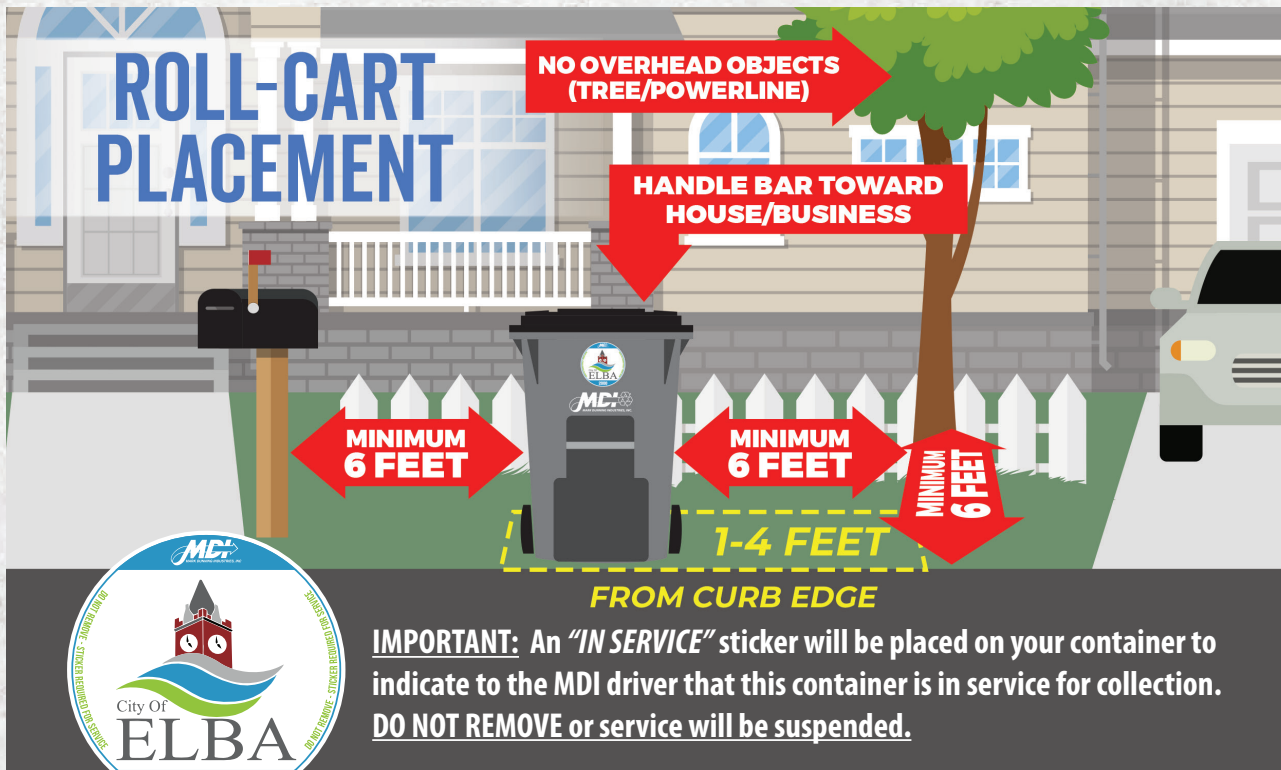
SERVICES PROVIDED BY MDI:

- **Weekly garbage/solid waste collection.**

SERVICES PROVIDED BY THE CITY OF ELBA:

- **Bulk yard trash waste collection.**

Please review this brochure for more detailed information about your curbside garbage/solid waste collection services.



IMPORTANT: An "IN SERVICE" sticker will be placed on your container to indicate to the MDI driver that this container is in service for collection. **DO NOT REMOVE** or service will be suspended.

ROLL-CARTS

96-Gallon GRAY Roll-Cart for Garbage/Solid Waste:

All garbage/solid waste shall be placed into City of Elba/MDI furnished 96-Gallon Gray Roll-Cart. If an additional Roll-Cart is needed, resident shall contact the City of Elba, AL requesting the additional cart. The additional Roll-Cart must be the City of Elba/MDI provided cart and will require an additional fee. Only City of Elba/MDI approved Roll-Carts will be collected on collection day.



GARBAGE/SOLID WASTE

All garbage/solid waste will need to be placed into the City of Elba/MDI furnished 96-Gallon Gray Roll-Cart. Garbage/solid waste will be collected once-per-week.

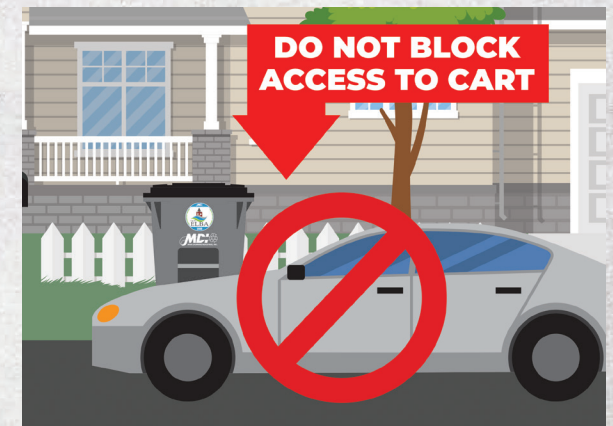
Garbage/solid waste refers to garbage, trash, food waste/ food liquids, plastic wraps and bags, foam products, personal hygiene products, and other solid waste excluding yard waste. Garbage/solid waste shall not include discarded building materials, trees, brush, and other materials resulting from the activities of building service providers, commercial tree trimmers or commercial lawn services, large quantities of sod, dirt and garbage from land clearing, and other materials requiring special handling.

DOES NOT include construction debris, concrete, tree stumps, batteries, liquids, pesticides/chemicals, liquid paint, helium/propane/gas tanks, motor oil/filters and other vehicle related parts, or hazardous materials.

ROLL-CART PLACEMENT

Place front of Roll-Cart within 1ft – 4ft of curb. The front of cart should face the street, with handlebar facing your home/business. Place Roll-Cart 6 feet from any obstructions (on both sides including the rear of Roll-Cart) such as mailboxes, utility boxes, vehicles, boats, campers, etc., including any additional City of Elba/MDI approved garbage/solid waste collection Roll-Carts.

DO NOT park any vehicles in street blocking access to roll-carts on collection day.



CURBSIDE TIMING

Initially, your collection days will stay the same as they have been. If and when the routes were to change, the City of Elba and MDI would communicate any changes with advanced notice. Alternate collection days may happen periodically due to how Holidays fall, or if severe weather has affected normal schedules. Residents should have Roll-Cart placed out by street/curbside no later than 6AM on designated collection day and removed from street/curbside by 7PM on the same day. **Please note that collections may not occur at the same time of day each week.**