



CITY OF DALEVILLE

Dear City of Daleville Resident:

The City of Daleville has awarded Mark Dunning Industries, Inc. (MDI) as your new Curbside Waste Collection Service Provider starting 04/01/2025. Our goal is to enhance collection services. Our staff is committed to servicing the residents of Daleville, AL with Curbside Collection Services to the very best of our ability and we also need your help in making this transition and contract a success.

SERVICES PROVIDED BY MDI:

- Weekly trash/solid waste collection.

SERVICES PROVIDED BY THE CITY OF DALEVILLE:

- Bulk and yard waste collection.

Please review this brochure for more detailed information about your curbside waste collection services.

CUSTOMER SERVICE

Resident will be responsible for coordinating new service, missed service, complaints, scheduling of bulk pick-up, payments, cancellation of service and any other issues through the City of Daleville Utility Dept. All customer service issues must go through Daleville and then information will be passed along to MDI. Daleville, AL phone number is (334) 598-2345 and physical address for this office is at 740 S. Daleville Ave, Daleville, AL 36322.

This same information can be found on the following website: www.dalevilleal.com

ROLL-OFF DUMPSTER RENTALS



FOR ANY PROJECT

MDI (ROLL-OFF DUMPSTERS)

Mark Dunning Industries (MDI) is also in the Roll-Off dumpster business.

If you need Roll-Off dumpster service for construction debris, general property clean-up, land clearing debris removal, etc., please feel free to reach out to MDI at **(334) 983-1506** for pricing and details. This is a separate service from the contracted Curbside Pick-up for the city of Daleville, AL.

ITEMS NOT ACCEPTED IN CURBSIDE COLLECTION

• Ashes • Batteries • Concrete/Bricks
• Construction Debris • Dead Animals
• Dirt • Helium/propane/gas tanks
• Motor oil/filters and other vehicle related parts
• Liquid Paint (ok if dried out) • Scrap Metal
• Shingles • Tires
• Any other hazardous material/waste

SPECIAL SERVICES

Backdoor Collection Services is an optional service that may be chosen by physically disabled residential subscribers. Backdoor service shall be provided for medically certified handicapped individuals provided no other able-bodied person resides in the household and provided that the backdoor service has been determined to be a medical necessity by a licensed physician and approved by the City of Daleville, AL.

MISSED COLLECTIONS

Despite our best efforts, we occasionally miss scheduled collections. If we do, Resident will need to contact the Sanitation Dept. at (334) 598-2510 to report any missed collections. Daleville will contact MDI to resolve any missed collections. If missed collection was due to MDI fault, MDI will come back within 24 hours to collect missed debris.

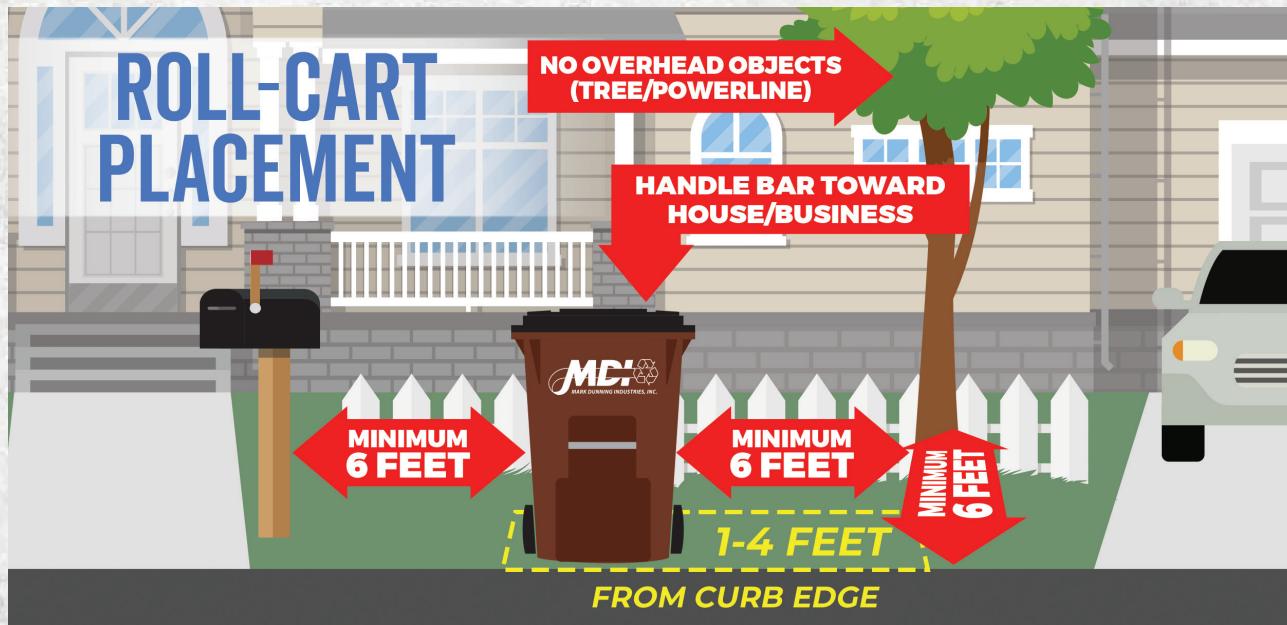
MDI is not responsible for missed collections if resident failed to put roll-carts at curbside by 6AM on collection day or if roll-cart is blocked by customer owned property.

OBSERVED HOLIDAYS

MDI observes the following Holiday's

Collections will not occur on these days:

- Thanksgiving Day
- New Year's Day
- Christmas Day
- Fourth of July



ROLL-CARTS

96-Gallon BROWN Roll-Cart for Trash/Solid Waste:

All trash/solid waste shall be placed into contractor furnished 96-Gallon Brown Roll-Cart. If an additional Roll-Cart is needed, resident shall contact the City of Daleville, AL requesting the additional cart. The additional roll-cart must be the Mark Dunning Industries, Inc. (MDI) provided cart and will require an additional fee. Only contractor approved Roll-Carts will be collected on collection day.



TRASH/SOLID WASTE

All trash/solid waste will need to be placed into the contractor furnished **96-Gallon Brown Roll-Cart**. Trash/solid waste will be collected once-per-week.

Solid Waste refers to garbage, trash, food waste/food liquids, plastic wraps and bags, foam products, personal hygiene products, and other solid waste excluding yard waste. Solid waste shall not include discarded building materials, trees, brush, and other materials resulting from the activities of building service providers, commercial tree trimmers or commercial lawn services, large quantities of sod, dirt and trash from land clearing, and other materials requiring special handling.

DOES NOT include construction debris, concrete, tree stumps, batteries, liquids, pesticides/chemicals, liquid paint, helium/propane/gas tanks, motor oil/filters and other vehicle related parts, or hazardous materials.

CART PLACEMENT

Place front of roll-cart within 1ft – 4ft of curb. The front of cart should face the street, with handlebar facing your home/business. Place roll-cart 6 feet from any obstructions (On both sides including the rear of roll-cart) such as mailboxes, utility boxes, vehicles, boats, campers, etc., including contractor approved additional trash/solid waste roll-cart.

DO NOT park any vehicles in street blocking access to roll-carts on collection day.



CURBSIDE TIMING

Initially, your collection days will stay the same as they have been. If and when the routes were to change, the City and MDI would communicate any changes with advanced notice. Alternate collection days may happen periodically due to how Holidays fall, or if severe weather has affected normal schedules. Residents should have roll-cart placed out by street/curbside no later than 6am on designated collection day and removed from street/curbside by Noon on the following day. We recommend setting your cart and container out the night before pickup. Please note that collections may not occur at the same time of day each week.